

## Doug Mackenzie

Director of Service Innovation  
Jersey



+44 1534 514076



doug.mackenzie@ogier.com



<https://www.linkedin.com/in/doug-mackenzie-9a71a017/>

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## Areas of expertise

Business Services Team >

## Background and experience

Doug has more than 17 years' experience in financial services, including 11 in the offshore world. His last role before joining Ogier in January 2016 was in Jersey as Head of Private Banking Operations at Santander Private Banking.

As Director of Service Innovation Doug is responsible for the implementation of new systems and tools to help drive quality provision of legal services; leading the pan-jurisdictional Knowledge Management function; and pioneering the application of continuous improvement

methodology across the business to help to drive client-led process efficiencies.

He holds qualifications in law, operations management and project management.

## News and insights

Find out more [>](#)

17 July 2019

### Growth in Ogier's dedicated Compliance and Take on Team as specialists step up to senior roles

Doug Mackenzie

📍 Jersey

News

29 May 2018

### Ogier beats all comers to Legal Week's international law firm innovation award

Edward Mackereth

Team: Doug Mackenzie, Jamie Bore

📍 British Virgin Islands, Cayman Islands, Guernsey, Hong Kong, Jersey, London, and 3 more

News

19 April 2018

### Ogier named as finalist among big names in Legal Week Innovation Awards

Edward Mackereth

Team: Jamie Bore, Doug Mackenzie

📍 British Virgin Islands, Cayman Islands, Guernsey, Hong Kong, Jersey, London, and 3 more

News